

This page describes the management methods of the HOMEQUICK SA site with reference to the processing of personal, sensitive and judicial data (hereinafter referred to as "personal") of the users who consult it.

Switzerland is subject to the Swiss Federal Data Protection law entered in force in September 2013. HOMEQUICK SA complies with such National law.

THE HOLDER OF THE TREATMENT

Following consultation of this site, data relating to identified or identifiable persons may be processed. The data controller is HOMEQUICK SA with registered office at Via Campagna 4a, 6512 Giubiasco (Switzerland). HOMEQUICK SA does not practice any e-commerce.

PLACE OF DATA PROCESSING

The treatments connected to the web services of this site take place at the headquarters of the Company and are carried out by authorized agents. The personal data provided by users who submit requests to send information material are used only to perform the service or provision requested and are disclosed to third parties only if this is necessary for this purpose or required by laws or regulations. Personal data may be disclosed externally to other public or private entities exclusively for purposes related to the performance of the company's institutional activities. Personal data is also disclosed to third party institutions only with the consent of the interested parties.

TYPES OF DATA PROCESSED

NAVIGATION DATA

The computer systems and software procedures used to operate this website acquire, during their normal operation, some personal data whose transmission is implicit in the use of Internet communication protocols. This is information that is not collected to be associated with identified interested parties, but which by its very nature could, through processing and association with data held by third parties, allow users to be identified. This category of data includes the IP addresses or domain names of the computers used by users who connect to the site, the URI (Uniform Resource Identifier) addresses of the requested resources, the time of the request, the method used to submit the request to the server, the size of the file obtained in response, the numerical code indicating the status of the response given by the server (successful, error, etc.) and other parameters relating to the operating system and the user's IT environment. These data are used for the sole purpose of obtaining anonymous statistical information on the use of the site and to check its correct functioning. The data could be used to ascertain responsibility in the event of hypothetical computer crimes against the site.

DATA PROVIDED VOLUNTARILY BY THE USER

The optional, explicit and voluntary sending of e-mails to the addresses indicated on this site entails the subsequent acquisition of the sender's address, necessary to respond to requests, as well as any other personal data included in the message. The personal data provided voluntarily by users, such as those of customers, suppliers and visitors, acquired by registering and sending them with subsequent specific collection methods, will be processed for the performance of their institutional activities, within the limits established by law and regulations, in compliance with the general principles of transparency, fairness and confidentiality, as indicated in the LPD; RS 235.1.



COOKIES AND WEB BEACONS

The management of the company's institutional site might use a technology called "cookies". These are small data files that are stored on the user's computer when accessing the site or parts of it. Cookies help to understand which part of the site is most frequented, which is the path of visitors to the site and how long they remained on the site. Cookies are used to study traffic paths in order to improve the performance of the site itself and to better satisfy the interests and preferences of visitors. Cookies are also used by sites that provide meters to our site. The recording and management of tracks / paths are carried out in a manner that makes the data unidentifiable. Cookies can also be used to recognize the user's computer the next time the same user visits the website. This saves time, giving the user, for example, the possibility of not having to register again, or helping him to customize his Internet settings. Web beacons can be used on our site. This technology allows you to see which visitors have clicked on key elements (such as links or graphics) of a web page or email. Such Web beacons are usually used in conjunction with cookies. If the user does not intend to accept cookies, they can be disabled by following the instructions of the manufacturer of the browser used.

METHOD OF DATA TREATMENT

Personal data are processed with automated tools for the time strictly necessary to achieve the purposes for which they were collected. Specific security measures are observed to prevent data loss, illicit or incorrect use and unauthorized access.

RIGHT TO PROVIDE DATA

Apart from that specified for navigation data, the user is free to provide personal data contained in the forms or forms present on the site or indicated in the event of contacts to request the sending of informative material, other communications or to access specific services. Failure to provide them may make it impossible to obtain what is requested.

RIGHTS OF THE INTERESTED PARTIES

The subjects to whom the personal data refer have the right at any time to obtain confirmation of the existence or otherwise of such data and to know its content and origin, verify its accuracy or request its integration or updating, or rectification. The subjects to whom the data refer have the right to request cancellation, transformation into anonymous form or blocking of data processed in violation of the law, as well as to oppose in any case, for legitimate reasons, to their processing.

LINKS TO OTHER SITES

Some pages of the Company's website may contain links to other websites that are not managed by HOMEQUICK SA. The Company does not share personal data with these sites. The Company is not responsible for the content, security, or privacy measures employed by other sites and expressly disclaims all liability.